

# *Computers taking time away from patients?*

*Frustrated because you don't  
have the time to provide care?*

## **File a PRC!**

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If you are unable to provide the bedside care you should because of short-staffing, a new administrative responsibility, or any other reason, one way to protect yourself is to file a Professional Responsibility Complaint. The PRC is a good way to document any concern relative to patient/resident/client care, including staffing issues.

If the new computer system is taking too much time away from actual care... document it, report it. Don't just do it once. If concerns occur again, document them again, file another PRC. The repeat PRC is NOT just extra, it helps to document the extent or recurrence of a problem.

### **PRCs work!**

Nurses all over Alberta have used the documentation created through PRC forms to demonstrate to managers that changes are needed. Time and again, nurses have improved the safety of care by documenting problems through the PRC process.

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**SPOTLIGHT on your UNA contract**



**Questions?**

**Contact your United Nurses of Alberta Representative:**

• Provincial Office: (780) 425-1025 or 1 800 252-9394 • Southern Alberta Regional Office: (403) 237-2377 or 1 800 661-1802 • [www.una.ab.ca](http://www.una.ab.ca) •